VTCSecure

Equal & Effective Communication For All

Quick Guide
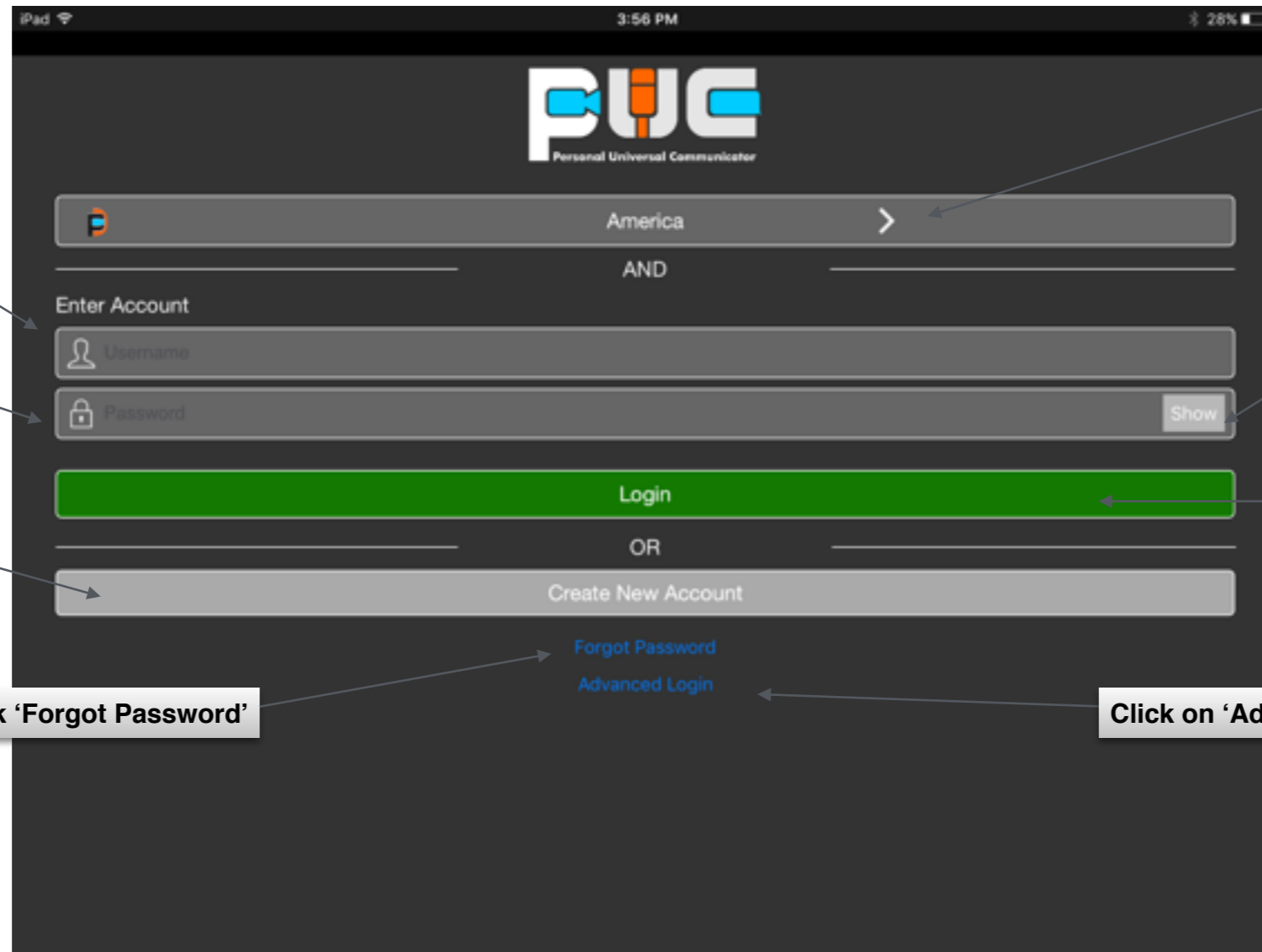PUC
iOS iPad

Login Screen

Instructions
1. Select your Provider
2. Enter your Username
3. Enter your Password
4. Click Login to start using PUC!

1. Select Provider

2. Enter your Username

Click to SHOW your Password

3. Enter your Password

4. Tap Login to start using PUC!

No PUC account? Create a new account

If you forget your password, click 'Forgot Password'

Click on 'Advanced Login' for a special configuration

Tips: Username and Password are case sensitive.

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iPad · 3:56 PM · 28%

PUC
Personal Universal Communicator

America >

AND

Enter Account

Username

Password · Show

Login

OR

Create New Account
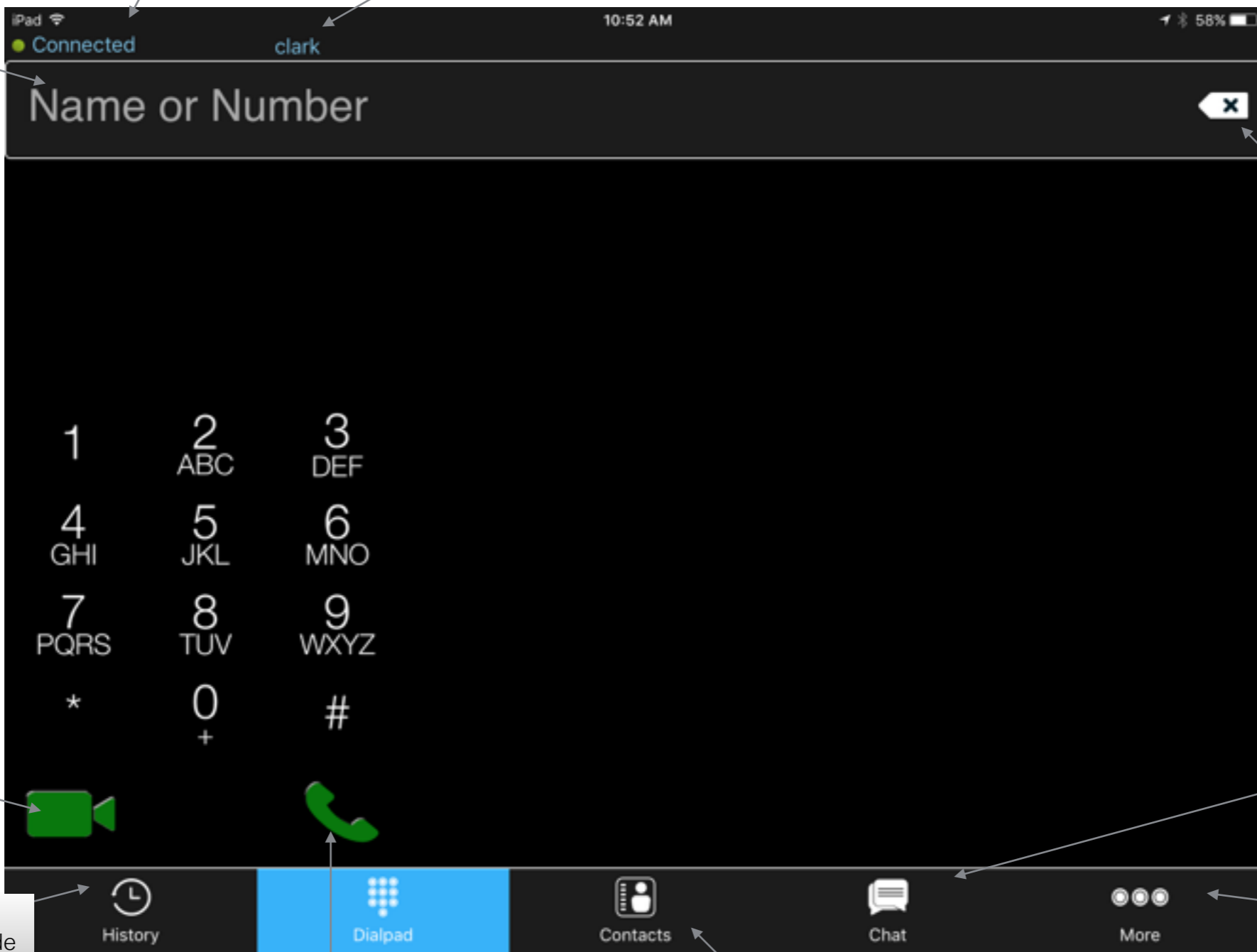
Forgot Password

Advanced Login

Dialpad Screen

Connection Status
- Green-Connected
- Yellow-Registering
- Red-Disconnected
- Gray-Offline

Username

Enter Name or Number you want to call

Backspace

iPad 📶   10:52 AM   🔋 58%

● Connected   clark

Name or Number   ⌫

1   2 ABC   3 DEF

4 GHI   5 JKL   6 MNO

7 PQRS   8 TUV   9 WXYZ

*   0 +   #

Video Call

SIP Simple Chat

More
- Settings
- Videomail
- Self-Preview

🕐 History   ⠿ Dialpad   👤 Contacts   💬 Chat   ●●● More

History
- List of calls that was made
- Missed calls

Audio Call

Contacts
- Phonebook
- Favorites

Call History

Add a Contact

Tap on **HISTORY** tab. You will see all of your phone calls that you have made, received, or missed call. Click on a person's name on the list you want to call back via video or audio buttons (see 'camera' or 'telephone' icons below).
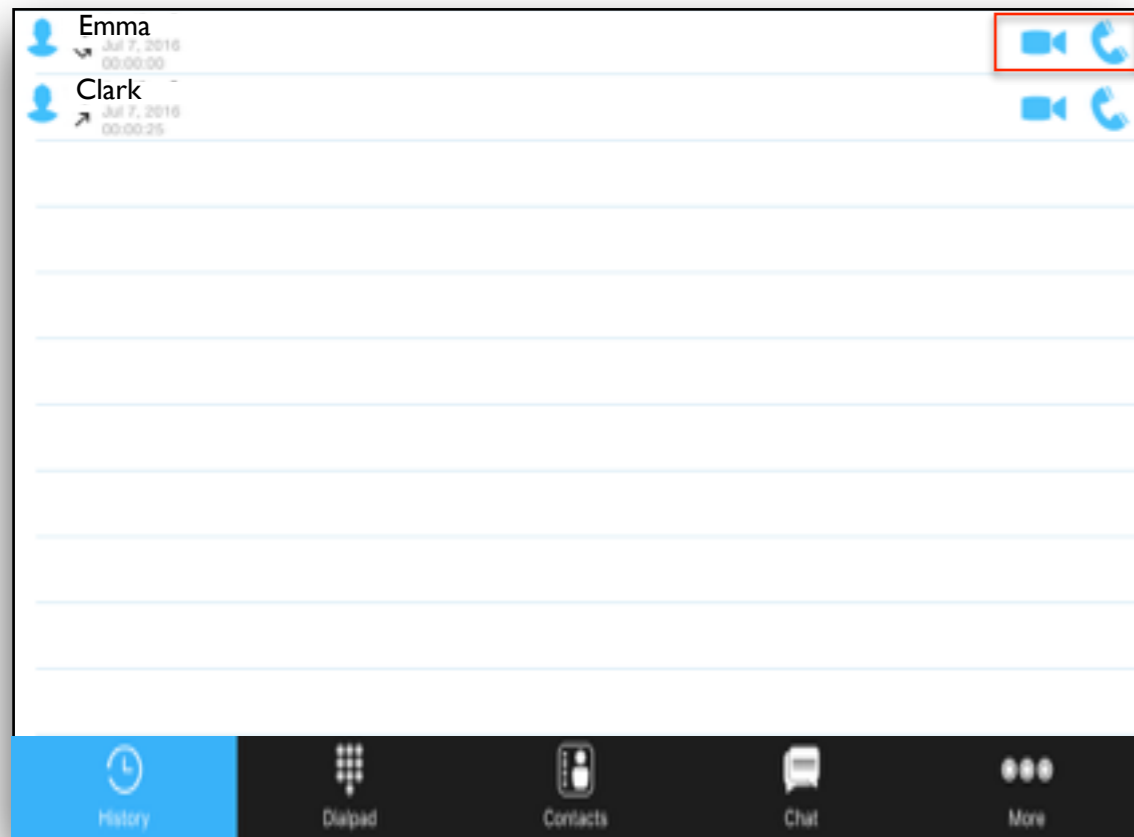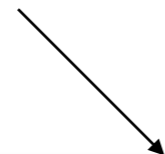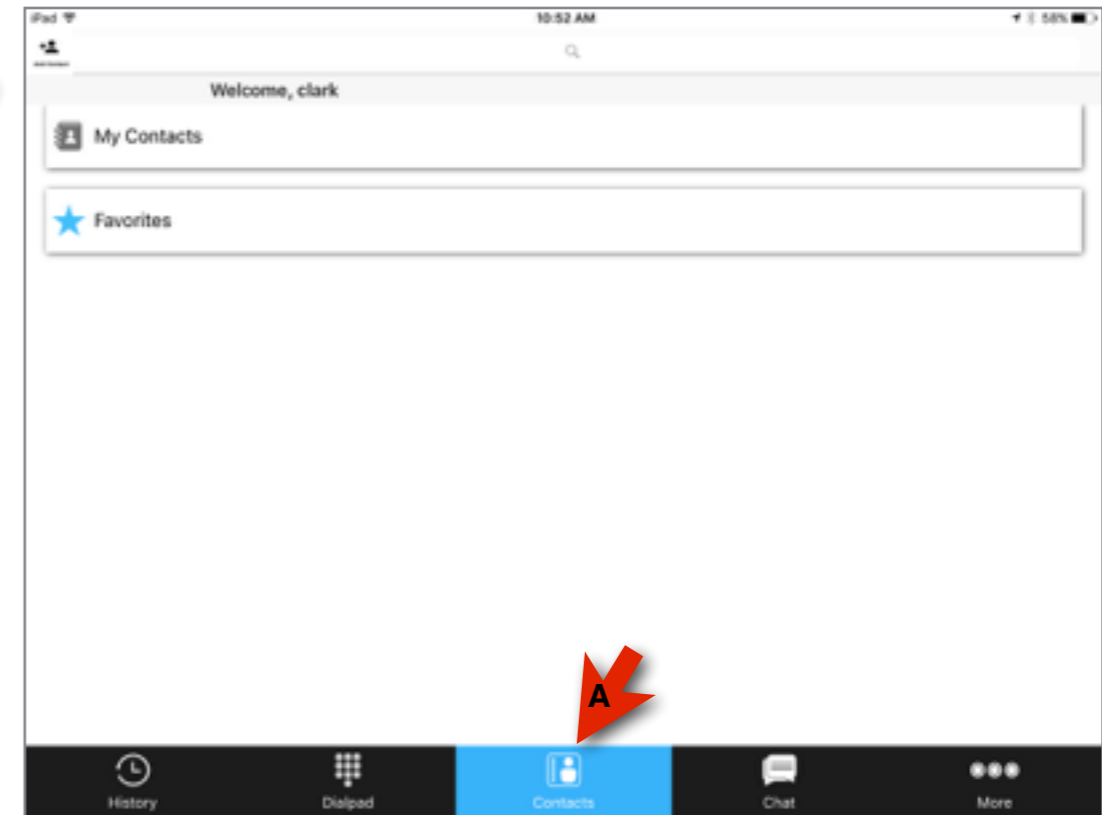
A. Click on **Contacts** tab. You will see your contact list.

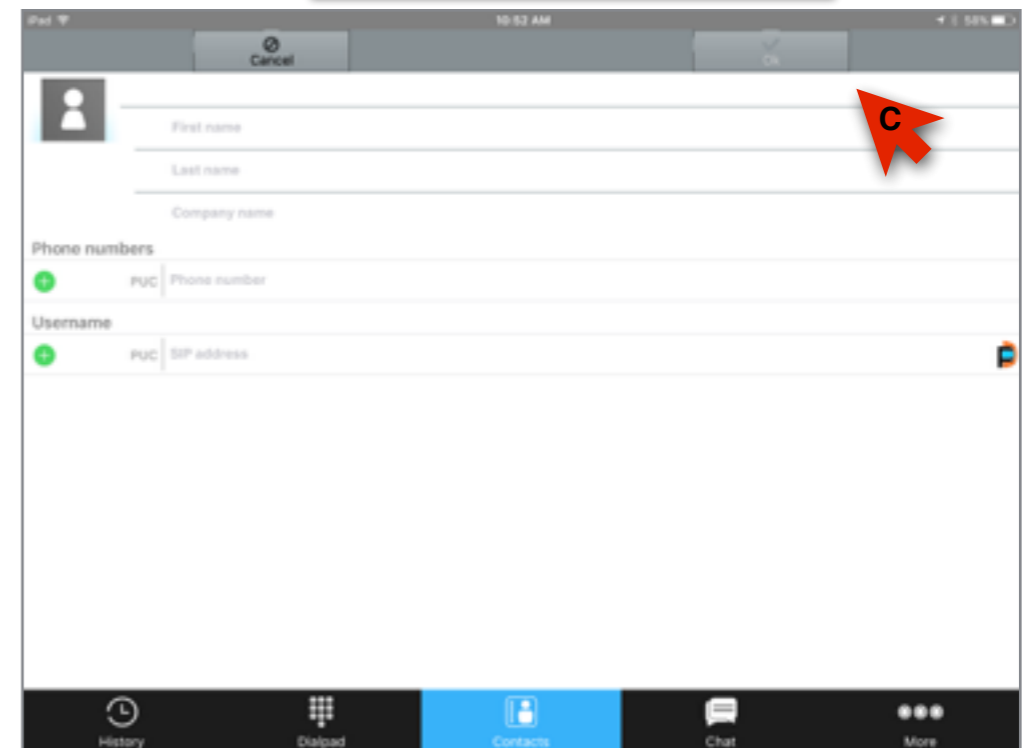**B**. To add a contact, Click on **Add Contacts** icon on upper left corner of the screen.

iPad | 10:52 AM | 58%
Welcome, clark
My Contacts
Favorites

History | Dialpad | Contacts | Chat | More

Note: If you see the icon in your Phonebook, that means your contact has a PUC app.

C. Fill out all required fields. Once done, click **OK** to save.

Tip: If you click on gray avatar on upper left, you can customize the contact's image!

Emma
Jul 7, 2016
00:00:00

Clark
Jul 7, 2016
00:00:25

History | Dialpad | Contacts | Chat | More

iPad | 10:52 AM | 58%
Cancel | OK
First name
Last name
Company name
Phone numbers
PUC | Phone number
Username
PUC | SIP address

History | Dialpad | Contacts | Chat | More

More

Tap **More** as shown to view
options of what PUC can do

Settings

General
- Start on boot
- Clear History
- High Contrast Mode
- Country code

Audio/Video
- Speaker Mute
- Mic Mute
- Show Self-View
- Show Preview

Summary
- View TSS
- Send TSS

About
· Version number
· Unlock Advanced Settings

Logout
· To log out the PUC app

Resources
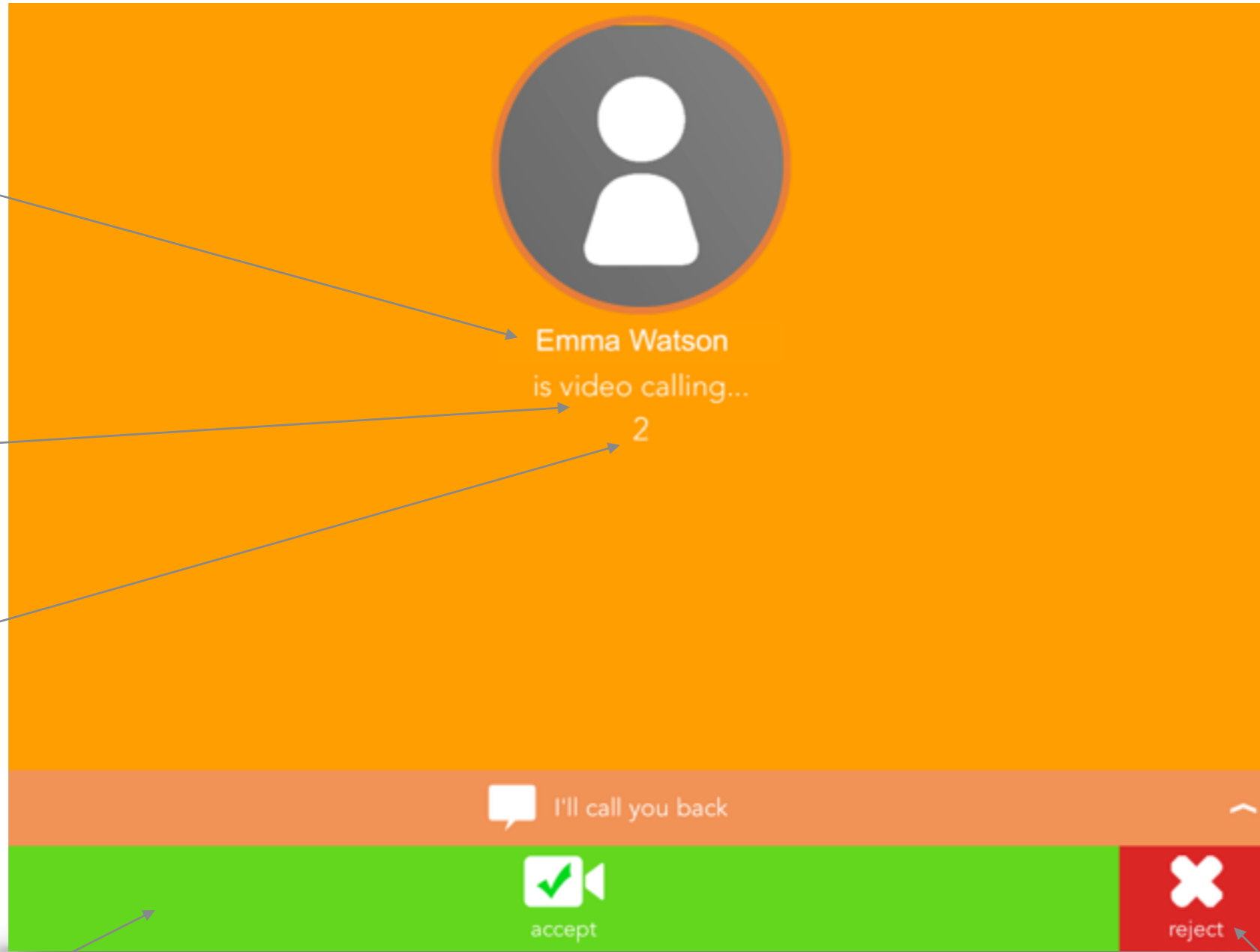
· Tech Support
· Instant Feedback

Self-Preview

· Enable/Disable Self Preview

Voicemail

· () indicator tells you how many unread voice mail
· Click to listen or record your own voicemail

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iPad

● Connected   clark   10:54 AM   57%

Name or Number ⌫

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#

⚙ Settings

▤ Resources

👤 Self-Preview

✉ Voicemail   (0)

History | Dialpad | Contacts | Chat | More

Incoming Call

Name of a person that is calling you

Types of call Video or Audio

Ringing Count Indicator

Call Decline with Message Options

Emma Watson

is video calling...

2

I'll call you back

Can't talk now. Call me later?

Can't talk now. What's up?

I'm in a meeting.

accept

reject

Tap **Accept Video** to accept incoming call

Tap **Reject** to decline incoming Call
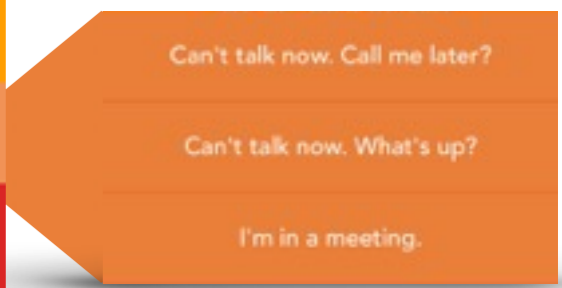
Live Call

Secure mode indicator

Call signal strength indicator

Switch Camera

Flashlight

Microphone
Tap Microphone to Mute/ Un-Mute the microphone

Speaker
Tap Speaker to pick which speaker output

Video Privacy
Tap to enable/disable privacy screen

Connected

Real Time Text (RTT) And SIP Simple Chat
Click to pick chat mode

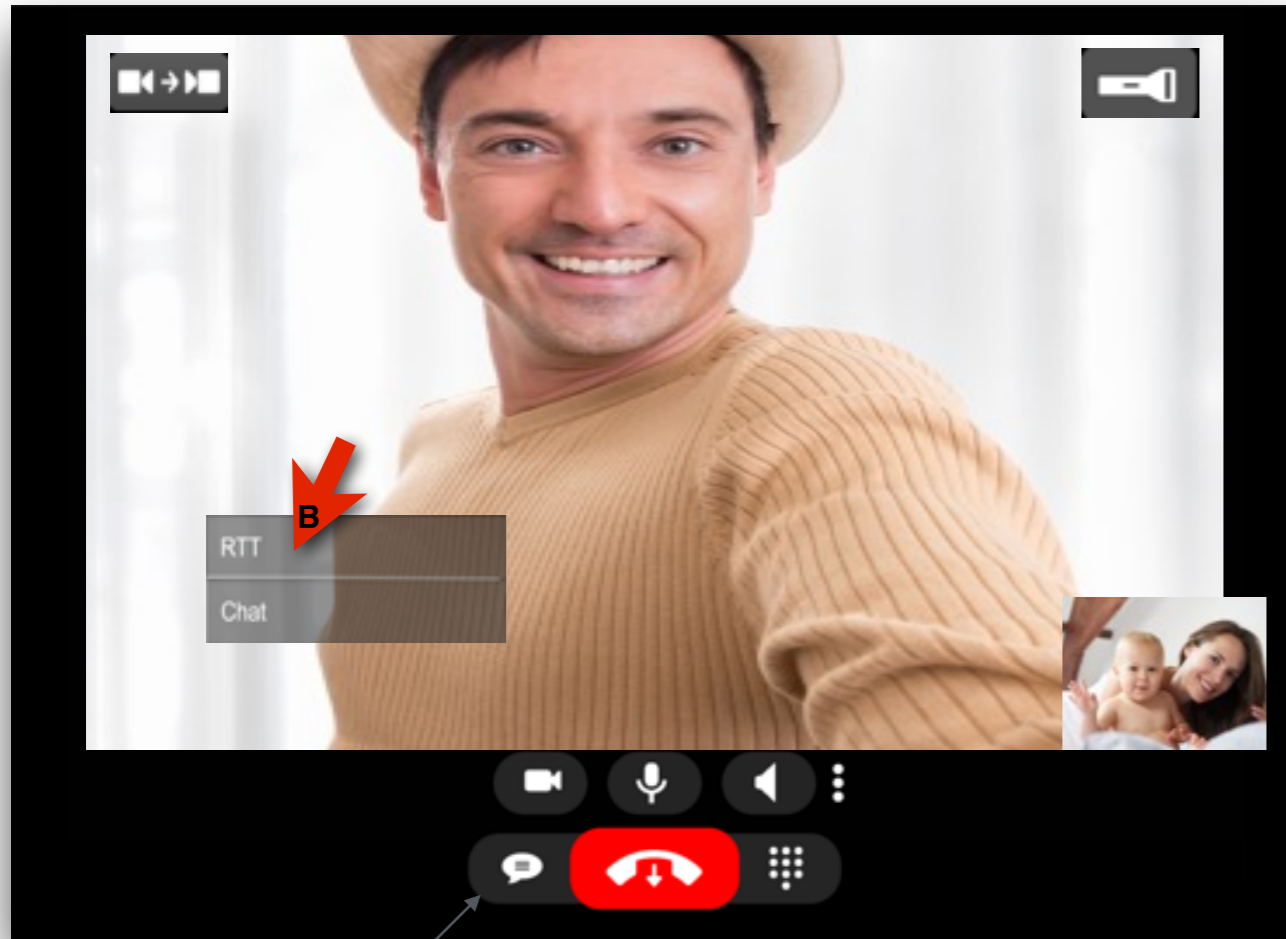**Hang Up**
Tap to end the call

Touch Tone/ DTMF*
Tap on icon as shown. You will see key pad display for you to do the number entry . For example, press 1 for English or press 2 for Spanish or entering your order number or credit card number via automated system.
*Dual Tone Multi-Frequency

How to use Real Time Text

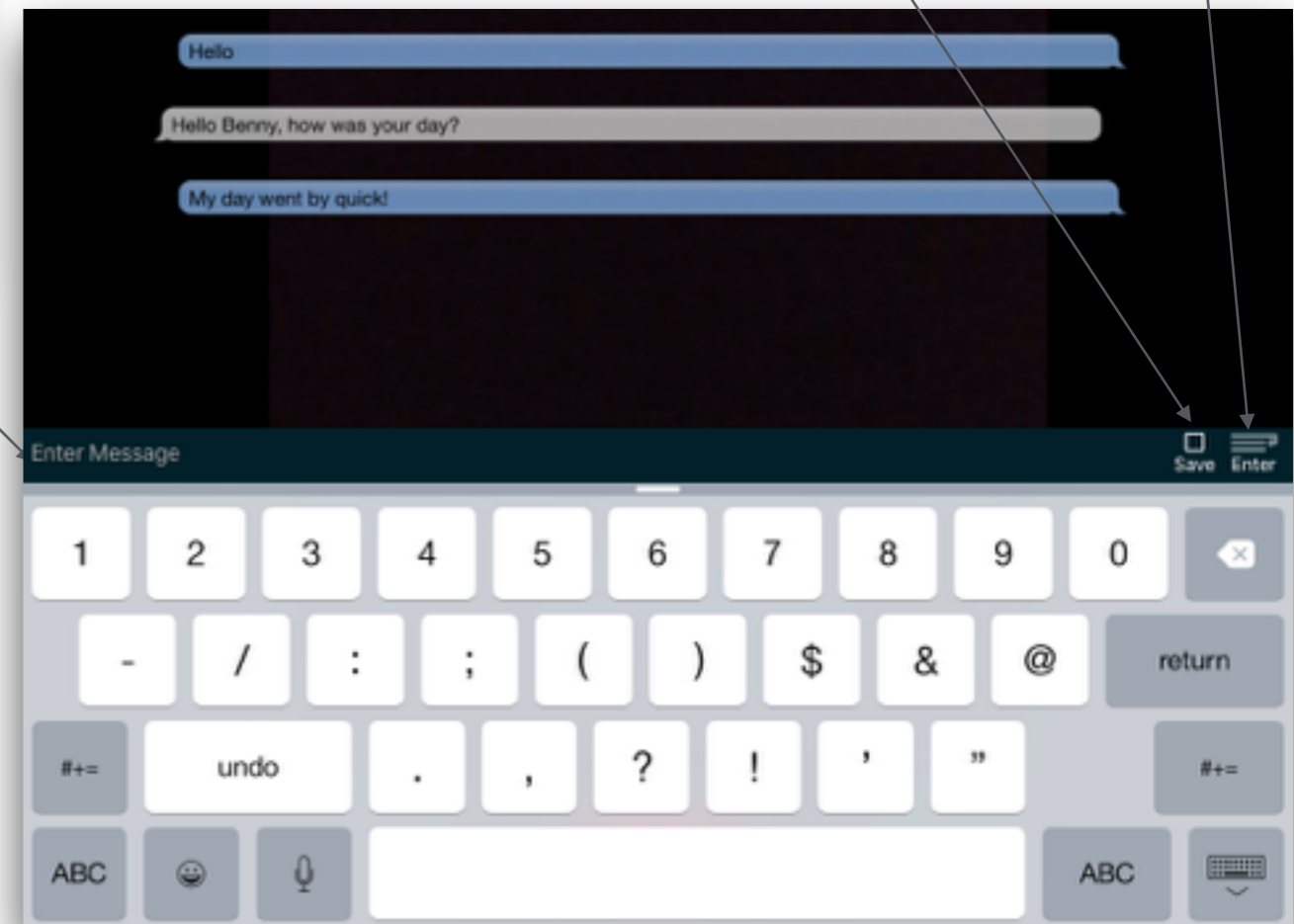**Note**: You will have to be in live call to order to use the Real Time Text

B

RTT

Chat

E. Any time during RTT chat click **Save** to save your chat. After hangup a pop-up will appear to choose where to save.
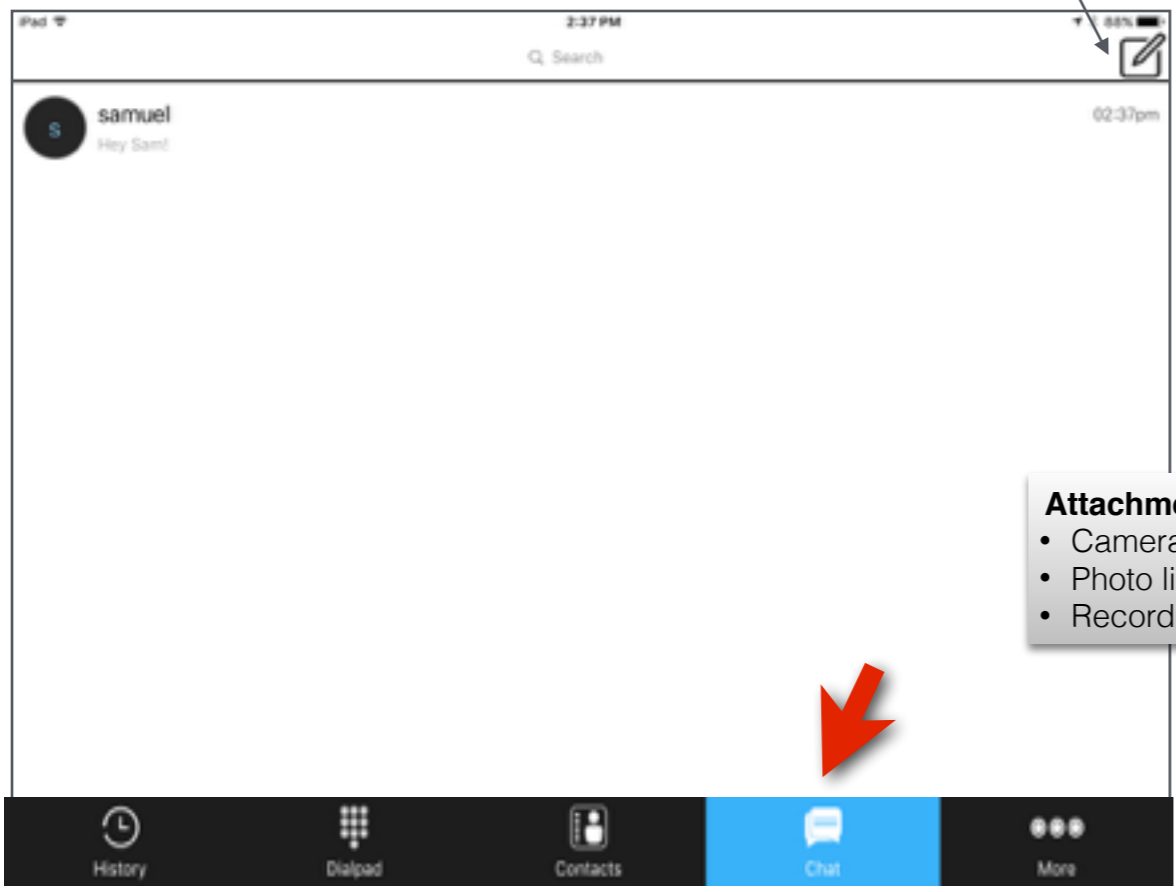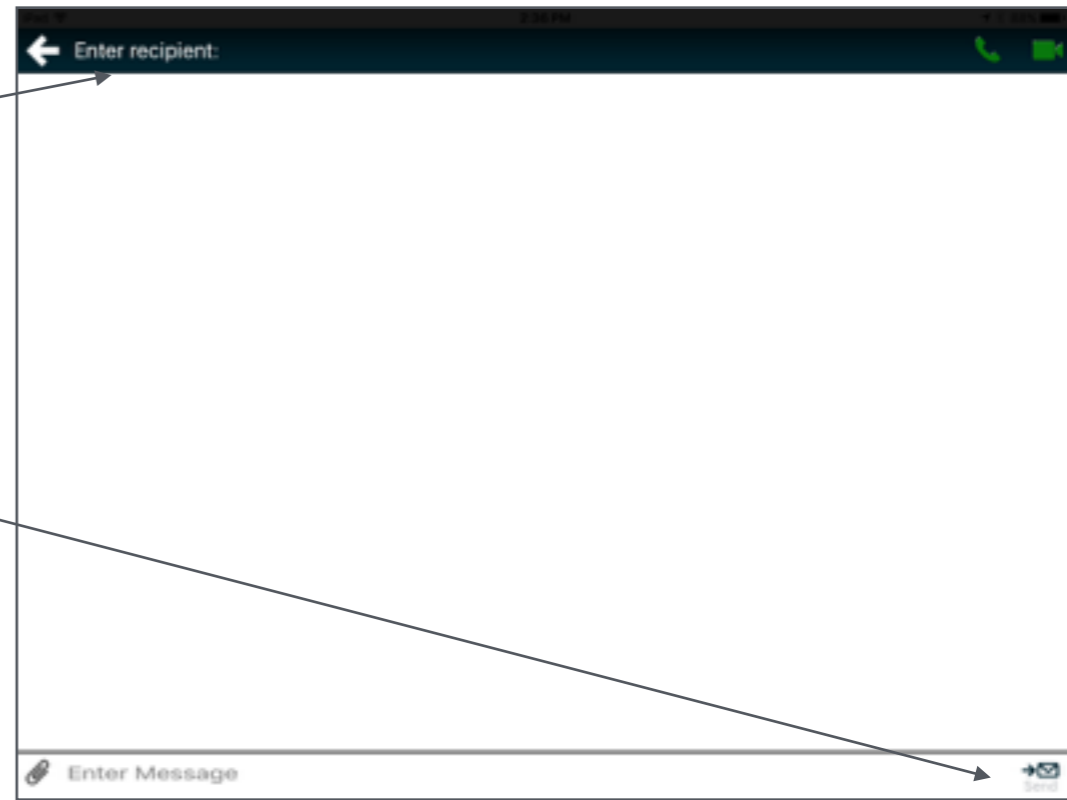
D. Tap **ENTER** to send your message.

Hello

Hello Benny, how was your day?

My day went by quick!

A. Tap on the **Bubble** icon.
B.   Select 'RTT'

C. Type in your messages in this field.

Enter Message

Save Enter

SIP Simple Chat (not in call)

New Message

B. Enter the recipient's PUC Username/phone number in this field

A. Click "New Message" Icon

C. Type in your messages in this field.

← Enter recipient:

🖉 Enter Message

iPad 🛜   2:37 PM   88% 🔋

🔍 Search
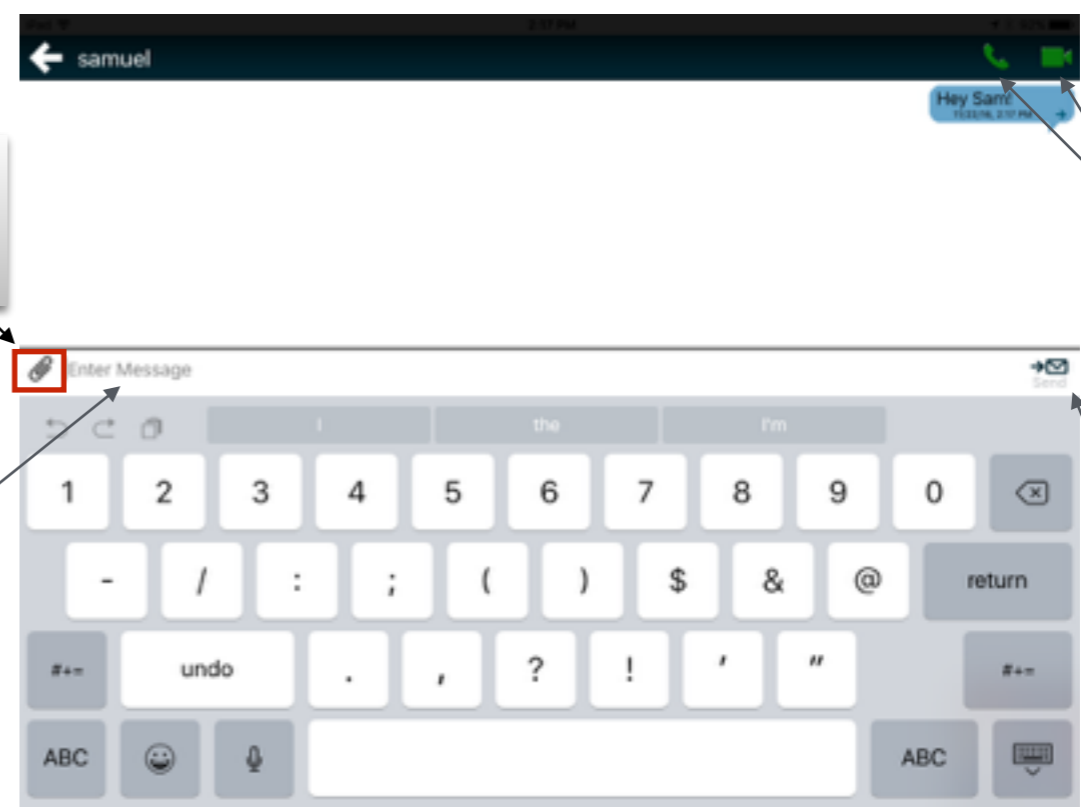
S samuel   02:37pm
Hey Sam!

← samuel

Hey Sam!

Attachment options:
• Camera
• Photo library
• Record audio

Tap on this icon to make Audio or Video Call to this specific person.

History   Dialpad   Contacts   **Chat**   More

🖉 Enter Message

Tap '**Chat**' tab, This is the place where you can use SIP Simple Chat to all PUC users.

C. Type in your messages in this field.

Tap **envelope** to send your message.

Simple Chat (in call)

C. The end user that you are using SIP SIMPLE chat to send messages

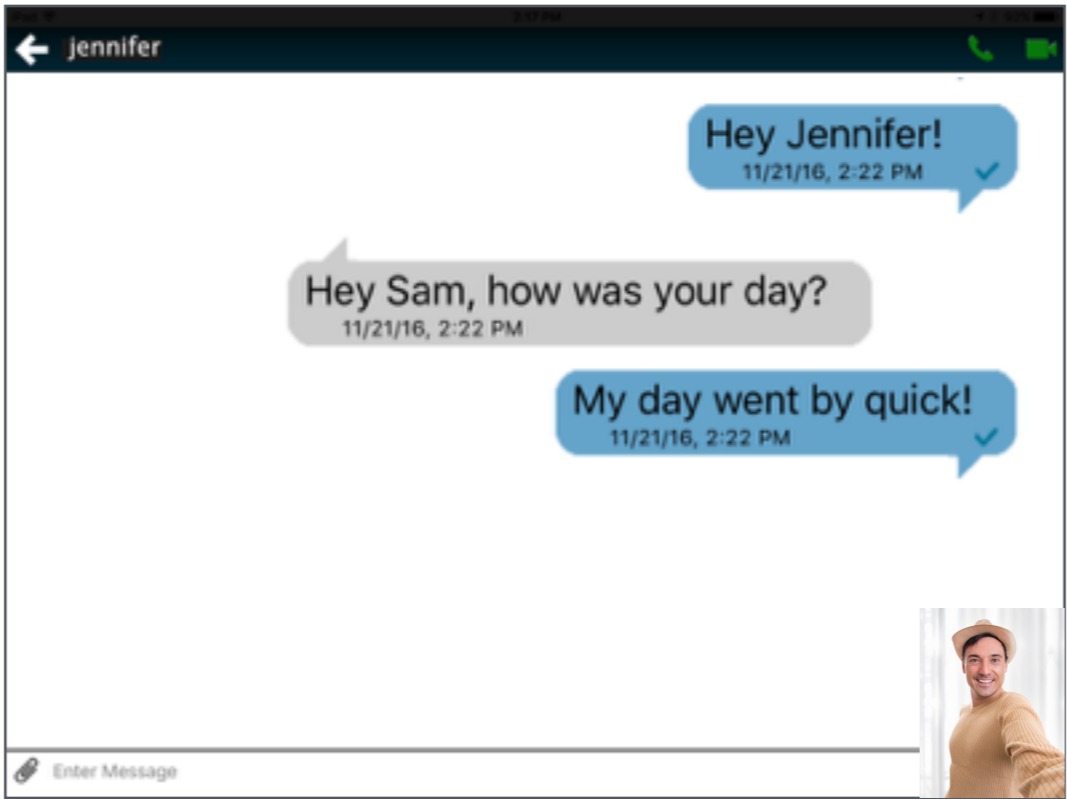**Note:** During in call, you can move self view screen by swipe left or right

← jennifer

RTT

Chat

B

A. Click 'chat' bubble icon

B. Select 'Chat'

Enter Message

1 2 3 4 5 6 7 8 9 0

- / : ; ( ) $ & @ return

#+= undo . , ? ! ' " #+=

ABC ☺ 🎤 ABC

D. Type in your message in this field

E. Tap "Envelope" icon to send text to user

← jennifer

Hey Jennifer!
11/21/16, 2:22 PM ✓

Hey Sam, how was your day?
11/21/16, 2:22 PM

My day went by quick!
11/21/16, 2:22 PM ✓

You will still see the video of your end user that you are on call with

Enter Message